

Rundeck Quickstart Support

Rapid Rollout. Rapid ROI.

Enhanced support services provided by expert Rundeck field engineers.

- We'll help you get it done right.
- We'll help you get it done quickly.

Support Add-Ons	Description
Install and Configuration Accelerator	<p>Quickly get your Rundeck Enterprise up and running. Make sure the configuration meets your performance, scalability, security, and maintainability needs.</p> <ul style="list-style-type: none"> • Capacity, infrastructure, and performance planning • Rundeck, database, and log storage setup and configuration • Best-practices for installation, backup, monitoring, and other management tasks • Cluster policy design and configuration • Best practices for ongoing administration (project setup, node setup, user onboarding, and access control)
Use Case Accelerator	<p>Get your initial use cases implemented quickly and take full advantage of Rundeck Enterprise capabilities.</p> <ul style="list-style-type: none"> • Planning and Analysis (often builds on pre-sales work) • Workflow design and implementation • Security, error handling, and failure recovery configuration • User experience (user input handling, output formatting, notifications, scheduling, versioning, etc.)
Training	<p>Classroom-style training for your Rundeck administrators and users.</p>
Technical Account Manager	<p>Dedicated, primary technical contact at Rundeck combines technical expertise and knowledge of your business needs. They act as an extension of your team – partnering with your organization to help drive performance and growth so you can maximize your Rundeck investment.</p> <ul style="list-style-type: none"> • Help with Rundeck implementation • Hands-on assistance integrating Rundeck with other software in your catalog or ecosystem • On-going education to cultivate your team's knowledge of Rundeck best practices